# **Adrian Seth**

#### DIGITAL MARKETING MANAGER



London, UK



Tel: +44 - 000000000



#### PROFESSIONAL PROFILE

A highly adaptable, quick to learn, capable strategic and digital transformation manager ready for adjusting myself according to the different needs of company. I believe in hard work and always fulfil my responsibilities with a positive attitude and confidence over the skills and competencies which I have developed during my 20+ years of experience in the diverse industries and sectors. An individual with high exposure and in-depth knowledge of digital products delivery manager which could be utilized in the leading projects which have a meaningful effect on the bottom-line of the company.

#### **WORK EXPERIENCE**

### PRINCIPAL DIGITAL PRODUCTS MANAGER / Jun 201x - Feb 202x

XYZ Company

- End-to-End delivery of Etihad Airway's Award Winning First Mobile App digitalizing core customer facing services which boosted a revenue of 200%
- Managed multiple dependencies and suppliers across the globe successfully.
- Facilitated Award Winning First Mobile App for Etihad Loyalty Members with multiple systems integrations within 60% of the budget.
- Established First Artificial Intelligence powered intelligent Chabot for Etihad
- Delivered Miles at Point of Sales enabling members to earn and burn miles in real time
- Provided more than 20 share point sites to improve efficiency of internal departments.
- Headed cross-functional team for digital transformation projects.
- Eliminated paper-based Duty Travel approval form with automated online process
- Carried hackethon for University Students.
- Fostered a number of innovation projects for the new office.
- Delivered applications with focus on paperless office for tax department and procurement approval workflow

#### HEAD OF ONLINE DIGITAL TEAM / Jan 200x – Jan 201X

#### ABC Inc.

- Designed and implemented Digital Strategy for the company.
- Structured and published one of the first Dubai Government websites
- Fostered Web based Content Management System (CMS) to manage all the websites including Seven TV & radio stations.
- Devised and forged intranet strategy and implemented intranet websites for various department with self-management and workflow features.
- Established jobs management system for creative department with work flow management.
- Created Document management system with workflow for the legal department
- Digital transformation of TV & Radio services resulting in live stream of the channels and on demand video platform.

#### TECHNICAL SKILLS

Management
Innovation
Budgeting
Design
AI
MS Office

#### **EDUCATION**

#### **DOCTORATE OF BUSINESS**

(Pursuing) XYZ College, UK

## MASTER OF BUSINESS ADMINISTRATION

2006

University of ABC, London

#### **BACHELOR OF SCIENCE**

1989

University of XYZ, Georgia

#### **SKILLS**

- Projects Management
- Artificial Intelligence
- Stake holders Management
- Business Expectations Management
- Requirements Prioritization.
- Risks & Issues Management
- Design Thinking
- Innovation
- Agile and Waterfall delivery
- Tactical & Strategic Planning
- Budget Forecasting & Management
- Problem Solving

Cross-functional teams building and management